



# **Sinch Contact Pro Release Schedule**

December 2022



# Release schedule

New releases of Sinch Contact Pro are done quarterly and updated to all tenants by Sinch according to the schedule below. New releases contain new and enhanced functionality and bug fixes.

Version upgrade is completed in two phases, Release to Test (RTT) and Release to Customer (RTC). In the RTT phase, the new release is installed into Sinch production landscape for both Sinch and customers' test tenants. The period between RTT and RTC is called field testing. After the field testing phase that lasts approximately 1,5 weeks, the new release is installed into customers' production tenants.

Release	RTT	RTC
22Q4	Dec 7 2022	Jan 14 2023
23Q1	Mar 14 2023	Apr 1 2023
23Q2	Jun 20 2023	Jul 8 2023
23Q3	Sep 26 2023	Oct 14 2023